



CASA RENTAL MANAGEMENT

Winter 2020 Tenant Newsletter

TENANT INFORMATION



Please remember that your full rent is due on the 1st of every month. If you do not pay your rent on time, you may receive a 10-day notice.

RENT INCREASES HAVE BEEN CANCELLED UNTIL JULY 2021

INSPECTIONS IN THE TIME OF COVID19



CASA Rental Management will be inspecting rental properties when safe. This is a municipal and insurance mandate that requires us to see if there are any repairs required and if the property is in good shape. We have implemented protocols to protect you, our property managers, and inspectors.

Please inform us if you have been out of the province, been ill, or been in close contact with someone with Covid 19.



If you have any questions or concerns, contact your CASA Property Manager

Scott Taylor
Licensed Property Manager
scott@casarentals.ca
604-445-8769

Nikki Durham
Property Manager
nikki@casarentals.ca
604-445-8767

Brad Thain
Property Manager
brad@casarentals.ca
604-445-8763



For after-hour emergencies call:
604-273-6801

CASA Rental Management

110 - 6086 Russ Baker Way
Richmond BC V7B 1B4
info@casarentals.ca

a tradition of trust since 1979

Tenants are always required to:

- Behave well, clean the rental premises, repair damage caused by a willful or negligent act of the tenant or a person whom the tenant permits on the premises.
- Not harass, obstruct, coerce, threaten or interfere with the landlord.
- Replace lightbulbs and fuses at their cost.
- Wipe or vacuum baseboards and baseboard heaters to keep them free of dust
- Contact the landlord as soon as possible when a serious problem arises involving repairs or services.
- Permit entry (with proper notice) for repairs or showing of premises for the next tenant or purchaser.
- Let the landlord know if the smoke detector is not working

Tenant winter checks:

To avoid condensation,

- Clean bathroom exhaust fan grills
- Leave your door open when showering
- Make sure air can circulate behind furniture
- Open windows. A well-aerated home is less humid and easier to heat



Winter cleaning and maintenance,



- Remove dust and dirt behind stove and refrigerator
- If you are in a home with outdoor water access, to avoid a frozen tap, make sure the water supply is turned off.

Please note: over the next couple of months your Property Manager will be scheduling gutter cleaning and furnace servicing.



CASA Rental Management

continues to be proactive and please be aware that as tenants, your tenancy agreements already include a clause that prohibits smoking, and vaping, and are considered to prohibit the use of cannabis in the same manner.



This change is retroactive to all tenancies entered in to before the "Cannabis Control Date" which was the date this legislation became law.

The cultivation of cannabis in rental units has a retroactive prohibition on the growing, cultivation, and harvest of cannabis in all rental units across BC. Many strata's have the same restrictions. NO growing or cultivation is allowed.

NO SMOKING OR VAPING the use of tobacco, cannabis, vape devices is strictly prohibited in or outside any CASA rental property