

April 17, 2020 Tenant Newsletter



CASA Rental Management

TENANT INFORMATION

THANK YOU TO OUR TENANTS!

A warm thank you to our tenants for paying their rent in full and on time. We appreciate that you are keeping us informed. CASA Rental Management hopes that you all stay healthy and safe, during this unprecedented time.

BC Legislation still requires you to pay your rent in full and by the 1st of the month every month.

There is financial assistance available to you from both the Federal and Provincial government, however it is up to you to arrange for it.

Although we represent the Owner's we respect that these are trying times for you our tenant as well. Here are some of the available links that are available to you. Check the provincial sites often as more are added.

<https://www2.gov.bc.ca/gov/content/housing-tenancy/residential-tenancies/covid-19>

<https://www.bchousing.org/COVID-19>

<https://bcrentbank.ca/>

<https://www.canada.ca/en/department-finance/economic-response-plan.html#individuals>



If you have any questions or concerns, contact your CASA Property Manager

Scott Taylor
Property Manager
scott@casarentals.ca
604-445-8769

Nikki Durham
Property Manager
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604-445-8767

Brad Thain
Property Manager
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604-445-8763

**For after-hour emergencies call:
604-273-6801**

CASA Rental Management



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a tradition of trust since 1979



CASA Rental Management would like to take a moment to thank our BC essential service workers, our tradespersons, our property managers and staff for keeping us safe, and continuing to adapt with the "new normal" in this unprecedented time.



TRYING TIMES - GOOD NEWS STORIES

Every night at 7pm in many areas of BC, residents make noise thanking our care workers and front-line staff local hospitals and in neighborhoods.

Many companies have increased pay for their front-line workers that are out there stocking shelves, sanitizing stores so we have what we need.

Senior hours at stores and free delivery from many companies and grocery delivery as well as take out from restaurants.

THERE ARE JOBS! Many companies are hiring to handle the overload of taking orders, packing groceries, stocking shelves, deliveries!

Rainbows and hearts in windows. People around the world are putting rainbow pictures or messages of hope in their windows for people to see when they are out for their family walks, social distancing of course...

While the State of Emergency is in effect, please note that emergency repairs will be done by priority on case by case basis. Please be patient.

Your property manager is doing their best to get your repair attended too. Availability of parts, appliances etc. are difficult to access as many suppliers are closed at this time.



CASA Rental Management continues to be proactive and please be aware that as tenants, your tenancy agreements already include a clause that prohibits smoking, and vaping, and are considered to prohibit the use of cannabis in the same manner.

This change is retroactive to all tenancies entered in to before the "Cannabis Control Date" which was the date this legislation became law.

The cultivation of cannabis in rental units has a retroactive prohibition on the growing, cultivation, and harvest of cannabis in all rental units across BC. Many strata's have the same restrictions. NO growing or cultivation is allowed.

NO SMOKING/NO VAPING the use of tobacco, cannabis, vape devices is strictly prohibited in or outside any CASA rental property